



J. TYLER McCAULEY
AUDITOR-CONTROLLER

**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER**

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June 22, 2006

TO: Mayor Michael D. Antonovich
Supervisor Gloria Molina
Supervisor Yvonne B. Burke
Supervisor Zev Yaroslavsky
Supervisor Don Knabe

FROM: J. Tyler McCauley 
Auditor-Controller

SUBJECT: **GROUP HOME PROGRAM MONITORING REPORT – IMPERIAL
HOMES, INCORPORATED - 112TH STREET GROUP HOME AND
CRENSHAW BOULEVARD GROUP HOME**

We have completed a review of 112TH Street and Crenshaw Boulevard Group Homes (Group Home or Agency) operated by Imperial Group Homes, Incorporated. Each Group Home contracts with the Department of Children and Family Services (DCFS) and the Probation Department (Probation).

112th Street and Crenshaw Boulevard Group Homes are each six-bed facilities, which provide care for boys ages 12-17 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, 112th Street and Crenshaw Boulevard Group Homes were each providing services for six Los Angeles County Probation children.

112th Street and Crenshaw Boulevard Group Homes are located in the Second District.

Scope of Review

The purpose of the review is to determine whether the Agency is providing the services as outlined in their Program Statement. Additionally, the review covers basic child safety and licensing issues, and includes an evaluation of the Agency's Program Statement, internal policies and procedures, child case records, a facility inspection, and interviews with children placed in the Group Home at the time of the review. Interviews with children are designed to obtain their perspectives on the program

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services provided by the Agency, and to ensure adherence to the Foster Youth Bill of Rights.

Summary of Findings

Generally, the Agency is providing the services as outlined in their Program Statement. The Agency needs to address several deficient areas.

Both Group Homes need to repair the inoperable burners on their kitchen stoves; include the treatment team and the child in the development of the Needs and Services Plans; develop comprehensive Needs and Services Plans that include long and short-term goals; and encourage and assist all children in creating and maintaining photo albums/life books.

112th Street Group Home needs to refinish the hardwood floors throughout the house; clean or replace the carpeting in bedroom three; and repair the broken dresser drawers in bedrooms one and three.

Crenshaw Boulevard Group Home needs to repair or replace the broken oven door.

Attached is a detailed report of the review findings.

Review of Report

We discussed our report with the Agency's management. In response to the recommendations made in the report, the Agency's management completed a corrective action plan (attached) which we approved. We thank the management and staff for their cooperation during our review.

If you have any questions, please contact me, or have your staff contact Mike Pirolo at (626) 293-1110.

JTM:MP:CC:ec

http://auditor.co.la.ca.us/group_home.asp

Attachments

c: David E. Janssen, Chief Administrative Officer
David Sanders, Ph.D., Director, DCFS
Robert B. Taylor, Chief Probation Officer
Barbara Feiga, Executive Director, Imperial Homes, Inc
Violet Varona-Lukens, Executive Officer
Public Information Office
Audit Committee

Imperial Homes
112th Street Group Home
1912 West 112th Street
Los Angeles, California 90047
Phone: (323) 779-7130
License Number: 191800979
Rate Classification Level: 11

I. Facility and Environment

Method of assessment – Observation

Comments:

112th Street Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean, and adequately landscaped.

Overall, the interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, the hardwood floors were worn and stained, and the kitchen stove burners are not working.

Children's bedrooms are well maintained. The rooms are clean and orderly, and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate. However, the carpeting in bedroom three is dirty and worn, and the dresser drawers in bedrooms one and three are broken.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods

Recommendations

1. Imperial Group Home management:

- a. Refinish the hardwood floors throughout the Group Home as needed.
- b. Repair or replace the burners on the kitchen stove.

- c. Clean or replace the carpet in bedroom three.
- d. Repair or replace the broken dresser drawers in bedrooms one and three.

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The Needs and Service Plans are current; however, the treatment team and input from the child are not included in the development or implementation of the Needs and Services Plans (NSPs). The NSPs are not comprehensive, and do not include long or short-term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendations

2. Imperial Group Home management:

- a. Include the treatment team and input from the child in the development and implementation of the NSPs .
- b. Develop comprehensive NSPs that are specific, attainable, realistic, time limited, and include long and short- term goals.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendations

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides children with sufficient recreational activities, and leisure time. Children are provided with opportunities to participate in planning activities.

Children participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendations

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment – Review of relevant documents

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication, and are aware of their right to refuse medication.

Medication distribution logs are properly maintained.

Recommendations

There are no recommendations for this section.

VI. Personal Rights

Method of assessment –Interviews with children

Sample size for interviews: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home, and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff, and report that staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are able to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. Children are able to attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children receive voluntary medical, dental, and psychiatric care.

Recommendations

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items.

Children are not encouraged or assisted in creating and maintaining photo albums/life books.

Recommendation

- 3. Imperial Group Home management encourage and assist all children in creating and maintaining photo albums/life books.**

Imperial Homes
Crenshaw Boulevard
9354 Crenshaw Boulevard
Los Angeles, California 90305
Phone: (323) 755-6338
License Number: 191601537
Rate Classification Level: 11

I. Facility and Environment

Method of assessment – Observation

Comments:

Crenshaw Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean, and adequately landscaped.

Overall, the interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, two kitchen stove burners are not working, and the oven door is broken.

Children's bedrooms are well maintained. The rooms are clean and orderly, and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendation

- 1. Imperial Group Home management repair or replace the kitchen stove burners, and the oven door.**

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The Needs and Service Plans are current; however, the treatment team and input from the child are not included in the development or implementation of the Needs and Services Plans (NSPs). The NSPs are not comprehensive, and do not include long or short-term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendations

2. Imperial Group Home management:

- a. Include the treatment team and input from the child in the development and implementation of the NSPs.
- b. Develop comprehensive NSPs that are specific, attainable, realistic, time limited, and include long and short- term goals.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendations

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides children with sufficient recreational activities, and leisure time. Children are provided with opportunities to participate in planning activities.

Children participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendations

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment – Review of relevant documents

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication, and are aware of their right to refuse medication.

Medication distribution logs are properly maintained.

Recommendations

There are no recommendations for this section.

VI. Personal Rights

Method of assessment –Interviews with children

Sample size for interviews: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home, and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff, and report that staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are able to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. Children are able to attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children receive voluntary medical, dental, and psychiatric care.

Recommendations

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items.

Children are not encouraged or assisted in creating and maintaining photo albums/life books.

Recommendation

- 3. Imperial Group Home management encourage and assist all children in creating and maintaining photo albums/life books.**



Imperial Homes, Inc.

Group Home Residential Treatment Program For Boys
A Charitable Non-Profit Corporation

March 20, 2006

TO: Candace Rhue, Group Home Audit Supervisor

From: Barbara Feiga, Program Director
Imperial Homes, Inc.

Subject: Group Home Program Monitoring Report - Imperial Homes, Inc.
Site #1 (1912 W. 112th Street, L.A. Ca 90047)
Site#2 (9354 Crenshaw Blvd. Inglewood, Ca 90305)

We are in receipt of your letter dated February 16, 2006, regarding the findings our recent Program Audit conducted by Ms. Clark. The audit report contained recommendations, and a required corrective action plan (CAP).

The following pages contain our (CAP) on each item that noted a recommendations.

The monitoring of the deficiencies noted and hopefully for any non occurrence in the future, will be the responsibility Program Director with the aid of the Assistant Administrator.

We hope that this Corrective Action Plan will serve as an opportunity to improve our facility, program and procedures at Imperial Group Homes, Inc.

Thank you,

Barbara Feiga, Program Director

CORRECTIVE ACTION PLAN (CAP)

Site #1

Imperial Group Homes
112th Street Group Home
1912 West 112th Street
Los Angeles, Ca 90047

I. Facility and Environment

Recommendations:

1. Imperial Group Home management:

- a. Refinish the hard work floors throughout the Group Home as needed.**

CAP: All hard work floors will be refinish by May01, 2006 – the time is needed in order complete getting bids and the work it self has three stages.

- b Repair or replace the burners on the kitchen stove.**

CAP: The kitchen stove has been replace with a new one. The new was delivered on March 06, 2006.

- c. Clean or replace the carpet in bedroom three.**

CAP: The carpet in bedroom three – has been streamered clean. The cleaning was completed on February 25, 2005

- d. Repair or replace the broken dresser drawers in bedrooms one and three.**

CAP: The dresser drawers in bedrooms one and three had been repair refinished. The work on completed on March 06, 2006.

II. Program Services

Recommendations:

2. Imperial Group Home management:

- a. Include the treatment team and the child in the development and implementation of the NSPs**

CAP: The treatment team for the development and implementation of All Needs and Services plan will be the LCSW, ADM, CCW, and Client.

- b. Develop comprehensive Needs and Services Plans that are specific, attainable, realistic, time limited, and include long and short-term goals.**

CAP: The Needs and Services Plans are being updated, to specific goals that are long and short term, attainable, realistic, and time limited. The Extended Needs and Services Plans will be updated (every 3 month). The Quarterly Reports will focus on the goals and objectives that are noted in the Needs and Services Plan with measurements.

111. Educational and Emancipation Services

Recommendations:

There are no recommendations for this section.

IV. Recreation and Activities

There are no recommendations for this section.

V. Psychotropic Medication

There are no recommendations for this section

VII. Clothing and Allowance

Recommendation :

- 3. Imperial Group Home Management encourage and assist all children
In creating and maintaining photo albums/life books.**

*CAP: We have purchased photo albums for all the clients and encourage
them to place pictures of their families, friends and themselves.*

CORRECTIVE ACTION PLAN (CAP)

Site # 2

Imperial Group Homes
Crenshaw Boulevard
9354 Crenshaw Boulevard
Inglewood, Ca 90305

I. Facility and Environment

Recommendations:

- 1. Imperial Group Home management repair or replace the kitchen stove burners, and the oven door.**

CAP: The kitchen stove and over have been replace. The work was completed on February 10, 2006

II. Program Services

Recommendations:

- 2. Imperial Group Home management:**

- a. Include the treatment team and the child in the development and implementation of the NSPs**

CAP: The treatment team for the development and implementation of All Needs and Services plan will be the LCSW, ADM, CCW, and Client.

- b. Develop comprehensive Needs and Services Plans that are specific, attainable, realistic, time limited, and include long and short-term goals.**

CAP: The Needs and Services Plans are being updated, to specific goals that are long and short term, attainable, realistic, and time limited. The Extended Needs and Services Plans will be updated (every 3 month). The Quarterly Reports will focus on the goals and

objectives that are noted in the Needs and Services Plan with measurements.

111. Educational and Emancipation Services

Recommendations:

There are no recommendations for this section.

IV. Recreation and Activities

There are no recommendations for this section.

V. Psychotropic Medication

There are no recommendations for this section

VII. Clothing and Allowance

Recommendation :

- 3. Imperial Group Home Management encourage and assist all children
In creating and maintaining photo albums/life books.**

CAP: We have purchased photo albums for all the clients and encourage them to place pictures of their families, friends and themselves.